

# QUALITY POLICY STATEMENT

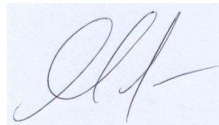
Tom Chandley Ltd is committed to a process of continuous improvement of our products, product range and services in order to meet and/or exceed our customers' expectations.

- ◆ We have established, implemented and maintain an effective Quality management system (QMS) appropriate to the design, manufacture and supply of commercial bakery and foodservice equipment.
- ◆ This has been communicated to all staff, and consists of policies, procedures, work instructions and processes that comply with the requirements of ISO 9001:2015, and all legal and regulatory requirements.
- ◆ Effectiveness and suitability of the system is continually reviewed and monitored through the use of key performance indicators and internal audits. Data is analysed and used as a basis for setting objectives and targets designed to improve the QMS, products and services.

Tom Chandley Ltd fully understand that by continuing to improve processes and our relationship with customers, employees, and other interested parties, we will contribute to the mutual business success and security of all stakeholders.

Tom Chandley Ltd also recognise its health and safety and Environmental obligations. These are documented in separate policies.

*The Responsibility for Quality and Total Customer Satisfaction Rests with Every  
Employee of  
Tom Chandley Limited.*



**Martin Dyson**

**(Joint Managing Director)**